



# MySiriusZone-Direct Program Overview

Sirius provides online purchasing capabilities for clients with MySiriusZone-Direct. This solution allows you to create quotes and place orders online for PC and peripheral products.

## CLIENT EXPECTATIONS AND BENEFITS

MySiriusZone-Direct meets your everyday online technology purchasing requirements by providing the following:

**Secure storefront:** Access a secure storefront for your firm. Define your company preferences, individual roles/sign-ons, and manage who has viewing, quoting and order processing rights.

**Wide range of products and sources:** Purchase a wide range of technology products from hundreds of vendors and distributors, including a primary online catalog of networking, security, PC and peripheral products.

**Online quoting:** View real-time product availability, pricing, and generate quotes for internal review and approval.

**Online ordering:** Place orders by submitting your shopping cart and providing a PO number, or via the Company Purchase Approval System (CPAS).

**Order confirmation and tracking:** Receive regular updates to confirm order placement and shipping.

**Purchase history reporting:** Review your online purchase history.

## SIRIUS WILL PROVIDE

Sirius will set up Direct access based on your company's needs, including:

**Product catalog:** A broad range of networking, security, PC and peripheral products.

**Client user IDs:** Access IDs for authorized users.

**Online assistance:** Access a Help option via your online storefront.

**Training:** Sirius provides training on how to use MySiriusZone-Direct.

**Phone/e-mail assistance:** Sirius provides dedicated (primary) support via e-mail and phone from 8:30 am to 5:00 pm Central.

## CLIENT RESPONSIBILITIES

**Attend training:** Your users will be asked to attend a two-hour training session.

**Use the online store:** Commit to using MySiriusZone-Direct for your everyday technology product purchases.

**Provide feedback:** We strive to continue to improve your online purchase experience. Your feedback is important to us. To make it easy for you to give us feedback, we have instituted the following:

- ♦ **Ask Sales:** The "Ask Sales" option on the storefront, allows users to send comments, recommendations, questions and report issues. You receive quick responses and we have a history of your feedback.
- ♦ **Periodic MySiriusZone-Direct surveys:** We will send surveys to ask about your experience using the Online Store, and solicit suggestions on how we can improve this service.

## QUICK REFERENCE INFORMATION

### Browser compatible:

- ♦ Access is supported for Internet Explorer 8 and Firefox 3.6.11 browsers

### Login information:

- ♦ Provided direct to you

### Validation, shipping and invoicing:

- ♦ Orders will go through technical assurance at Sirius
- ♦ Restocking fees may apply to returned orders (refer to Customer Agreement)
- ♦ All orders will be processed within 24 hours of receipt, and shipped per client request

Additionally, you can select the "Ask Sales" option on the upper-right-hand side of the storefront.

### Order fulfillment:

- ♦ Verify placement and shipping status of orders by accessing the Account History tab in the storefront and selecting the specific order you are interested in.

For more information, visit [www.siriuscom.com/direct](http://www.siriuscom.com/direct)

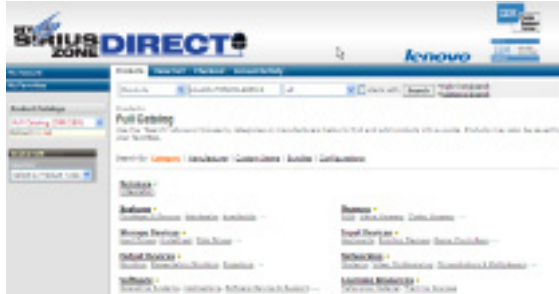
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## SAMPLE SCREENSHOTS

**Full product catalog:** View full catalog of product categories



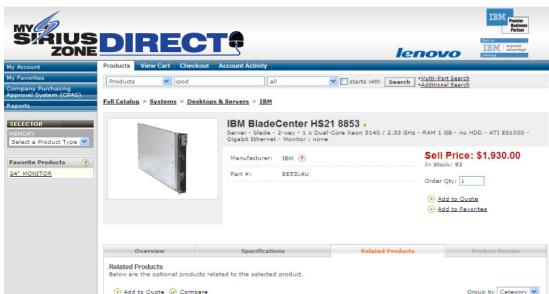
**Catalog by product type:** Individual product types can be viewed within the catalog



**Product comparison:** Up to four products can be compared at one time



**Individual product detail:** Once a product is selected, details including product overview, specifications and related products are available



## PRODUCT LINES

### MySiriusZone-Direct Product Line Card

- ♦ Abicus Software
- ♦ Abri Technologies
- ♦ Accu-Tech
- ♦ Acer
- ♦ Acer Peripherals
- ♦ Adaptec
- ♦ APC
- ♦ Apollo
- ♦ Apollo Associated Services
- ♦ Apollo Consumer Products
- ♦ Axiom Memory Solutions
- ♦ Barracuda Networks
- ♦ Belkin International
- ♦ Bluestar Products
- ♦ Brocade Communications Systems
- ♦ Brother
- ♦ Cables to Go
- ♦ Cables Unlimited
- ♦ CablesDirect
- ♦ CableStoreUSA
- ♦ Chronos
- ♦ CIENA
- ♦ Cisco
- ♦ Citrix Systems
- ♦ Cognos
- ♦ Computer Associates - SEISMIC
- ♦ Dataram
- ♦ Eaton Corporation
- ♦ Eaton Powerware
- ♦ Epson
- ♦ EQUIINET
- ♦ F5 Networks
- ♦ Fortinet
- ♦ Hewlett-Packard (printers, PCs/laptops, servers, parts)
- ♦ IBM (System x & associated products)
- ♦ Kingston
- ♦ Lenovo
- ♦ Lexmark International
- ♦ Maxell
- ♦ Memorex
- ♦ Microsoft
- ♦ NETGEAR
- ♦ Novell
- ♦ Oracle
- ♦ Panasonic
- ♦ Planar Systems
- ♦ Plasmon
- ♦ Powerware
- ♦ QLogic
- ♦ Quantum
- ♦ Quest Software
- ♦ Red Hat
- ♦ Ricoh
- ♦ StorageTek
- ♦ Symantec
- ♦ Symbol Technologies
- ♦ Targus
- ♦ Toshiba
- ♦ Tripp Lite
- ♦ Tripwire
- ♦ VMware
- ♦ Wyse Technology
- ♦ Xerox

